



## 7. Moving out of Buckinghamshire

What help will you get if you are moving out of the county?



**Buckinghamshire  
Council**

## **Moving out of Buckinghamshire**

### **I am thinking of moving from Buckinghamshire but receive care and support from you. What should I do?**

You can call us and we can help you consider your options. We will help during your move and can speak with your new council to arrange care and support for you when you arrive in your new home.

### **How can we help you?**

We will work with the new council and together we will make sure you have care and support when you arrive in your new home. We can help you get the relevant information and advice and let you know what to expect from us and from your new council. If you have a carer we will also make sure your carer receives the support they need too.

### **What happens after I have decided to move?**

We will work with your new council to make sure you get the support you need. We will tell them about your current care and support plan and any care you receive. The new council will talk with you and complete an assessment of your care needs. If they are unable to do this before you move, we will continue to provide you with the same care you currently receive.

### **Will the care I receive change when I move?**

Your needs will be assessed by the new council and they will make sure your needs are met. If there are any changes to your care and support plan it will still focus on your independence and wellbeing.

## **What about my Direct Payment and the equipment I have now?**

We will continue to pay your Direct Payment until the new council has completed their assessment. If there are any changes to the amount of money you receive, the new council will talk this through with you to explain why.

If you have equipment, we will talk to you to decide what would help in your new home and the new council will support with installing equipment and any future repairs or support you need.

## **The person I care for is moving out of Buckinghamshire, but I am not moving with them**

If you provide unpaid care to someone you are entitled to support from the same council that provides care and support to them. After the person you care for moves, we can speak with the new council to ensure they provide you with the support you are eligible for.

**Use this space to write down things you need to remember to tell us**

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## How to contact us

### Adult Care Services

To get more information about adult social care services you can:

 **Go online:** [www.buckinghamshire.gov.uk](http://www.buckinghamshire.gov.uk) and click on 'Care for Adults'

 **Call:** Social worker: \_\_\_\_\_ Team: \_\_\_\_\_

### Are you worried about somebody?

If you or someone you know is at risk of abuse or neglect:

 **Call:** 0800 137915 (24 hours a day)

### If you would like to give us feedback

 **Go online:** Please complete the online form at [www.buckinghamshire.gov.uk](http://www.buckinghamshire.gov.uk)

If you prefer you can:

 **Call:** 01296 387844

 **Email:** [complimentsandcomplaints@buckinghamshire.gov.uk](mailto:complimentsandcomplaints@buckinghamshire.gov.uk)